

TENANT INFORMATION

We pride ourselves in providing an honest, comprehensive and professional service which is why we publish any associated costs for securing a property with us in advance. Please feel free to speak directly with the Negotiator you are dealing with, to confirm the charges as listed.

PRE-TENANCY COSTS

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| Refundable Holding deposit | Capped at 1 week rent |
| Security Deposit | Capped at 5 weeks rent for annual rental under £50,000, or 6 weeks rent for annual rental over £50,000 |
| Rent | The agreed monthly rent |
| Changes to tenancy | Capped at £50 inc VAT |
| Early termination charge | Not exceeding the landlord's financial losses |
| Late payment of rent | Interest of 3% above BOE base rate for each day the rent is late, once it is 14 days overdue |
| Replacement keys | Reasonable costs or give the tenant the option to purchase themselves. |
| Utilities, council tax, communication services, TV Licence etc | Tenants own responsibility unless otherwise stated in contract |
| Client Money Protection Scheme Membership details | Client Money Protection Number-CMP004226 |
| Property Redress Scheme Membership details | Property Redress Scheme Number-PRS000523 |